

Healthwatch Manchester Trustee Board Meeting

11 May 2022, 17:00 – 18:30

Present	Apologies
Vicky Szulist – Chair (VS)	Mike Petrou (MP)
Mina Desai (MD)	Zoe Robertson (ZS)
Julie Rigby (JR)	Fergal McCulloch (FMc)
Anita Kanji (AK)	Richard Hughes (RH)
	Circle Steele (CS)
In attendance:	
Neil Walbran (NW)	
James Pilkington (JP)	
Morgan Tarr (MT)	
Andy Needle (AN)	

Welcome and Introductions:

VS welcomed attendees

Conflicts of interest:

No conflicts of interest were declared

Presentation

MT presented a report to the board: Access to CAMHS.

Action: HWM to publish the report after allowing Manchester City Council opportunity to comment.

Minutes and Action Log from the previous meeting

The minutes from the 9 March 22 meeting were accepted as a true and accurate record.

The Action Log was reviewed and amendments made.
The Decision Log was reviewed and approved.

Matters arising:

The Board Minutes, Agenda, Action Log and Decision Log are now in a more accessible format (Arial, 14pt).

Action: NW and JP to review Action Log and Decision Log to shorten them.

The proposed move to Ducie House has fallen through. A new office has been found at The Railway Cottage, 33 Collier Street, Manchester. Sole occupancy of the first floor, the office is in an excellent location close to the city centre and transport hubs. It is not wholly accessible but the rental agreement allows for the use of common areas in the wider campus which allow HWM to mitigate this issue.

Report to the Board (Activity Report) Key Issues:

- Both Discharge into Care & Social Care Assessment reports have been published.
- Floating support report. This report has been compiled and is ready to be considered by the Board.

- Enter & View has recommenced, the first one at the beginning of April at Seymour Care Home.
- CAMHS survey research is being conducted into CAMHS the transition out of this service.
- Out of area calls continue to be an issue and the wider HW in Greater Manchester Network will be asked once again to promote their own services locally.
- Lack of compliance with the NHS AIS is widespread. Raising awareness of this lack of compliance may become a key function of Healthwatch Manchester.
- Healthwatch England have given notice (March 2023) that CiviCRM will cease. Healthwatch Manchester will be required to source an alternative.

Action: NW to continue to raise issues of Out of Area calls with the HW in GM network.

ICS and Greater Manchester

The Board received an update from NW about the collaborative agreement in the HW in GM draft strategy.

The Meeting was closed to the public.

The Meeting closed.